

## FACTS

### WHAT DOES NATIONWIDE DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal and state laws give consumers the right to limit some but not all sharing. Federal and state laws also require us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances, transaction history, and credit history
- Assets and insurance claim history

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Nationwide chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information   | Does Nationwide share? | Can you limit this sharing? |
|--|------------------------|-----------------------------|
| <b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                    | No                          |
| <b>For our marketing purposes—</b> to offer our products and services to you   | Yes                    | No                          |
| <b>For joint marketing with other financial companies</b>  | No                     | We don't share              |
| <b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences   | Yes                    | No                          |
| <b>For our affiliates' everyday business purposes—</b> information about your creditworthiness   | No                     | We don't share              |
| <b>For our affiliates to market to you</b>   | No                     | We don't share              |
| <b>For nonaffiliates to market to you</b>  | No                     | We don't share              |

#### Questions?

Call 1-888-999-2018 or go to [www.nationwide.com/privacy](http://www.nationwide.com/privacy)

## Who we are

## Who is providing this notice?

Nationwide Financial Services, Inc., and the Nationwide Family of Companies (collectively “NFS”). For a complete list of our Family of Companies, visit <https://www.nationwide.com/personal/about-us/affiliated-companies/>

## What we do

## How does Nationwide protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal and state laws. These measures include computer safeguards and secured files and buildings. We limit access to your information to those who need it to do their job.

## How does Nationwide collect my personal information?

We collect your personal information, for example, when you

- apply for insurance or give us your contact information
- pay your insurance premiums or file an insurance claim
- show your driver’s license

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

## Why can’t I limit all sharing?

Federal and state laws give you the right to limit only

- sharing for affiliates’ everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

## What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account.

## Definitions

## Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies. *Our affiliates include nonfinancial companies, such as companies with the Nationwide name, such as Nationwide Mutual Fire Insurance Company and Nationwide Mutual Insurance Company. Visit [nationwide.com](http://nationwide.com) for a list of affiliated companies.*

## Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies. *NFS does not share with nonaffiliates so they can market to you.*

## Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you. *NFS doesn’t jointly market.*

## Other important information

**Nevada Residents:** We are providing you this notice under state law. You may request to be placed on our internal Do Not Call list by sending an email with your phone number to [privacy@nationwide.com](mailto:privacy@nationwide.com). You may request a copy of our telemarketing practices. For more on this Nevada law, contact: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; phone number: 1-702-486-3132; email: [BCPINFORM@ag.state.nv.us](mailto:BCPINFORM@ag.state.nv.us); Nationwide, 1000 Yard Street GH-2D-OCA1, Columbus, OH 43212; 1-800-882-2822 ext. 614-249-6985; [privacy1@nationwide.com](mailto:privacy1@nationwide.com).

**For Vermont Customers:** We will not disclose information about your creditworthiness to our affiliates and will not disclose your personal information, financial information, credit report, or health information to nonaffiliated third parties to market to you, other than as permitted by Vermont law, unless you authorize us to make those disclosures. Additional information concerning our privacy policies can be found at [www.nationwide.com/privacy](http://www.nationwide.com/privacy) or call 1-800-882-2822 ext. 614-249-6985.

**For insurance customers in AZ, CT, GA, IL, ME, MA, MT, NV, NJ, NM, NC, ND, OH, OR, and VA only:** The term “Information” means information we collect during an insurance transaction. We will not use your medical information for marketing purposes without your consent. We may share your Information with nonaffiliates without your prior authorization as permitted or required by law. We may share your Information with insurance regulatory authorities, law enforcement, and consumer reporting agencies. Information we obtain from a report prepared by an insurance-support organization may be retained by that insurance-support organization and disclosed to others.

**To request access to or deletion of your personal information,** send a written letter to: **Nationwide, 1000 Yard Street GH-2D-OCA1, Columbus, OH 43212.** Include your name, address, and your policy, contract, or account number, and describe the information you wish to access or delete. **You may correct inaccurate personal information** by visiting [Nationwide.com](http://Nationwide.com) or calling your agent. We can’t change information other companies, like credit agencies, provide to us. You’ll need to ask them to change it.

**California Residents:** Learn more about your rights under the California Consumer Privacy Act by visiting [www.nationwide.com/privacy](http://www.nationwide.com/privacy).